



# Summer 2025 Newsletter



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## Contact Us:

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[www.PWSD9.com](http://www.PWSD9.com)

## Something New and Something Old in the District

The District's new well south of the Murry area on Judy School Road was completed and put into service in July 2024 after receiving final construction approval from the Missouri Department of Natural Resources. The District now has six deep rock wells in service, along with four elevated tanks that supply our distribution system, providing water to our 6,700 customer connections. Fortunately, through two rounds of testing, none of the wells have had any positive results for the latest contaminants to make the news: microplastics (PFAS and PFOA). We will continue to test and monitor for these while performing other evaluations as required by the EPA and the Department of Natural Resources.

Now the old: The EPA requires the District to verify the material of all of our service lines. Of those we have excavated and inspected, none has contained lead. While we are still in the process of assessing these lines, we are confident that there are no lead service lines in our district, thanks to the standards we have implemented for customer safety over time. What is less certain? The material of customer lines, which we are also required to inspect and verify. If you haven't responded yet to our survey for your property's water line, please take a moment to do so at [pwsd9.com](http://pwsd9.com). This will help us record your information in a timely manner and eliminate any unnecessary excavation on your property.



Judy School well house, corner of Route Z and E Judy School Rd



# PWSD No. 9 Tidbits and Reminders

**Invoice Due Dates:** All invoices are due the 10th of each month. Any unpaid balance will receive a 10% late fee added on the 16th of each month. You then have until 4:30 pm on the last day of the month to make the payment in full before you become subject for disconnection. Once you are subject for disconnect, a \$35 disconnect fee is added on the first of the month following the original due date. If your service is disconnected for nonpayment, you will be required to pay the entire account balance along with a \$35 reconnect fee to have service restored.

**Payments:** There are a variety of ways to make your payment each month! We encourage the use of our website ([www.pwsd9.com](http://www.pwsd9.com)) to make payments and manage your account. You are able to view invoices from the last 24 months and sign up for e-billing and auto pay. Paying online also saves you the \$3 fee we charge to make over the phone credit/debit card payments with our office. We also have the ability to text you a link, at no additional charge, that you can pay your bill. Payments can also be made in our office Monday through Friday 8 am to 4:30 pm. There is a drop box located in our drive-thru on the south side of our office that is available at any time. As always, you can mail your payments to our office. When mailing payments please include the top portion of your bill with your check or money order.

**Text Message Alerts:** Want to know what is going on in your area of the water district? Sign up for text message alerts. Just e-mail your Name, Cell Phone #, Address and Account Number to [info@pwsd9.com](mailto:info@pwsd9.com) to get registered. Message and data rates may apply.

**E-Bills:** Please Note: To ensure delivery of account-related email notifications, please add [no-reply@invoicecloud.net](mailto:no-reply@invoicecloud.net) to your safe sender's list.

**Supply Chain Delays:** Like many other industries, PWSD #9 is currently experiencing supply chain issues, resulting in delays for meter parts and supplies. We are doing our best to ensure each new meter is being set as quickly as possible but please be patient with us!

**Website:** For the most up-to-date information regarding district happenings please visit [www.pwsd9.com](http://www.pwsd9.com)

**Utility Locates:** MO One Call 1-800-344-7483

**2025 Holidays:** We will be closed January 1st, January 20th, February 17th, May 26th, June 19th, July 4th, September 1st, November 11th, November 27th & 28th and December 25th.

**Board of Directors Meetings:** Third Tuesday of every month, 7:30 pm, PWSD #9 Office

**Consumer Confidence Report:** To view the most current water testing results, visit <https://pwsd9.com/wp-content/uploads/2025/04/MO3024058.pdf>

**Lead and Copper Inventory Survey:** The Environmental Protection Agency (EPA) has tasked all water districts with building an inventory of every water service line within their district, including both the utility and customer-owned sides of the meter. The purpose of the inventory is to identify and report any risks in the water system that would adversely affect the health of our customers due to lead contamination, with the goal of prioritizing and removing these risks. To continue the information gathering process, we are asking all of our customers to complete a short online survey. Your assistance will greatly help us in this task. You can access the survey using the QR code to the right or by visiting <https://pwsd9.com/slsurvey/>



## PWSD No. 9 Employees

Roger Ballew– District Manager	Averie GomeI– CSR 2	Riley Baucom– Serviceman 1
Kyle Baker– Asst. District Manager	Alexis Jackson– CSR 1	Evan Fifer– Serviceman 1
Heather Green– Office Manager	Dawn Smith– CSR 1	Nolan Baker– Part-time
Brenden Smith– Construction Foreman	Joseph Bieksza– GIS Tech 1	Trevor Hill– Part-time
Trevor Drummond– Operations Manager	Reece Baker– Operations Tech 1	Paul Smith– Part-time
Rich Roberts– Field Services Manager	Hiedi Parks– Operations Tech 1	Blake Harmon– Part-time
Tessa Ogden– Administrative Assistant	Jacob Knowles– Field Services Tech 1	
Janice Nichols– Accountant	Pukoa Gaud– Serviceman 1	



## Missouri Lakes and Rivers Word Search

O L S B V E R L M N O F A S M K P P E M B A S  
 L T J H M L I T T L E D I X I E E X U T B R C  
 L A K E O F T H E O Z A R K S R I B W Q K L M  
 E B T F R I P T R S L M I D S T O C K T O N A  
 P L Q Z Y E T A N E Y C O M O R U H G I L O G  
 A E N R T S D C A S U T U P U B B N V Y R S A  
 P R I P W D B N X L K T A N R L I C O P T W S  
 P O C N M I S S I S S I P P I A X Q T U J K C  
 A C S P B L I T C C A H B J W Y P W M O I U O  
 W K L E M I C E F U S W X T C Q Y T R U M A N  
 P B W R S E K I U V R E K I S S P I M U L K A  
 O J F R M I N C B N A R A E T Y B M E L E R D  
 T K G A B N E R I T A B E H O C I U T G K E E  
 H E R V Y T A N I M I S R N L J G P W B A C W  
 I E B L E M W L Q H P A S J T I C X K E E S I  
 M I K W Q C H A R I T O N L L E S I P P A M O

Big  
 Chariton  
 Current  
 Gasconade  
 Lake of the Ozarks  
 Little Dixie  
 Mark Twain  
 Meramec  
 Missouri  
 Mississippi  
 Osage  
 Stockton  
 Table Rock  
 Taneycomo  
 Truman  
 Wappapello

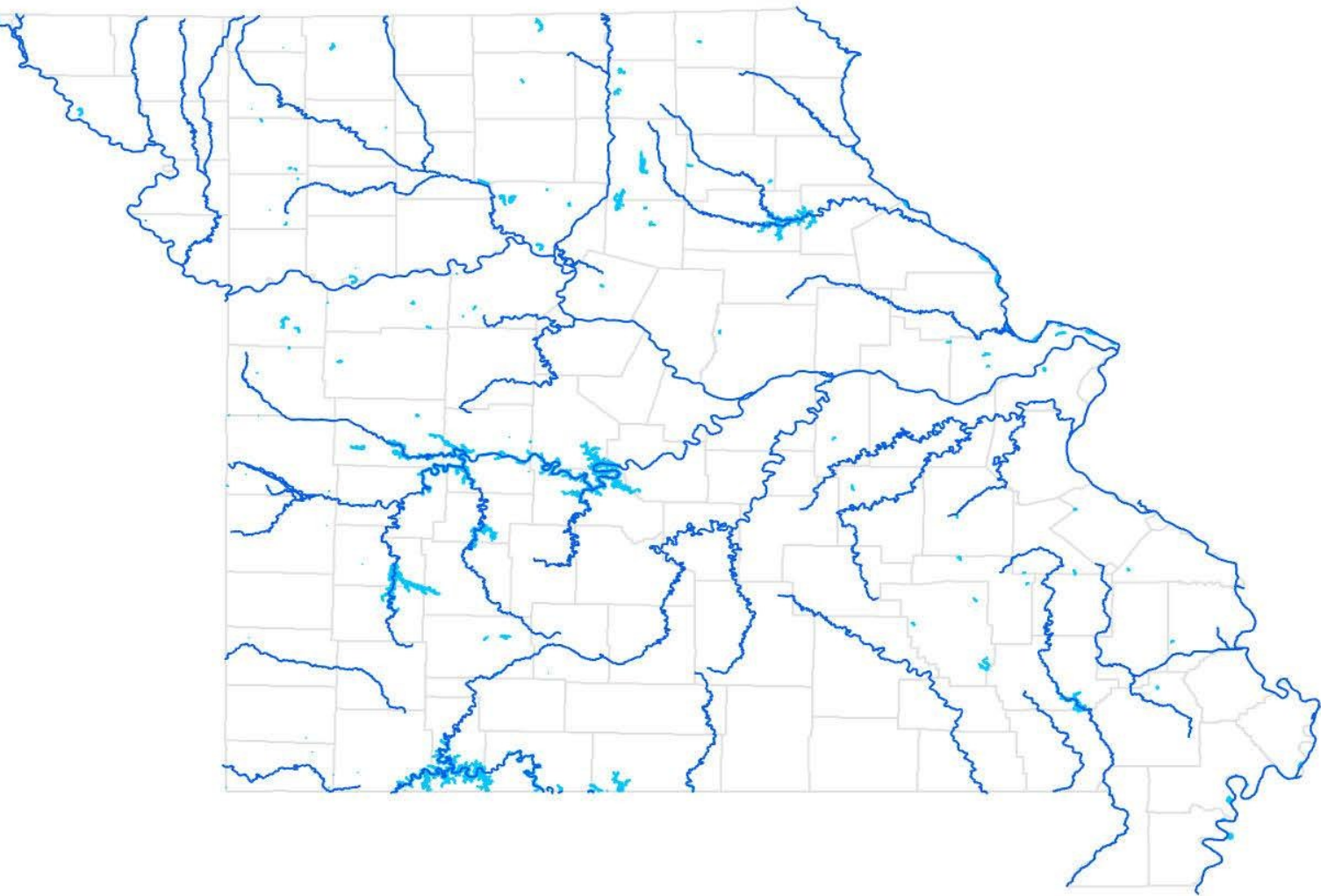
## Facts about the Lakes and Rivers in the state of Missouri

- The Missouri River is 2,341 miles, making it the longest river in the United States and the fourth longest in the world
- The Missouri River flows approximately 553 miles through Missouri
- More than half of all Missourians receive their drinking water from the Missouri River and its alluvium
- The Missouri River's nickname is "Big Muddy" due to the enormous loads of sediment or silt that the river carries, making it appear muddy
- The Mississippi River is 2,320 miles long
- The Lake of the Ozarks was formed by the construction of the Bagnell Dam which impounds the Osage River
- The Lake of the Ozarks covers an area of 54,000 acres and has a shoreline of more than 1,100 miles, making it one of the largest man-made lakes in the United States
- Stockton Lake was formed when the Army Corps of Engineers dammed the Sac River near Stockton
- Oxbow lakes are created when a river meanders or curves widely and causes a section of the bend to get cut off creating a separate still water lake. In the State of Missouri there is Big Lake, Cutt-Off Lake and Creve Coeur Lake, which were all once part of the Missouri River
- Big Lake, which is located in northern Missouri, is among the largest remaining natural oxbow lakes along the Missouri River and one of the largest in the sate

Can you correctly identify the following bodies of water?

Write the corresponding letter (located next to each body of water in the list) next to the correct body of water on the map below, then fill in the information at the bottom and return the entire sheet back to the office by August 31, 2025 to be entered into a drawing for a onetime \$25 bill credit!

A - Big Lake	E - Lake of the Ozarks	I - Mississippi River	M - Table Rock Lake
B - Chariton River	F - Little Dixie Lake	J - Missouri River	N - Lake Taneycomo
C - Current River	G - Mark Twain Lake	K - Osage River	O - Truman Lake
D - Gasconade River	H - Meramec River	L - Stockton Lake	P - Lake Wappapello



Name on Account: \_\_\_\_\_ Account #: \_\_\_\_\_  
PWSD #9 Service Address: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Phone #: \_\_\_\_\_