



Public Water Supply District 9

March 1, 2016

Current Construction Projects

Currently, PWSD #9 is working on two major distribution system projects. One project is connecting two dead-end lines and the second is replacing a line that was exposed in a creek bed.

The Bowling Lane project will connect two dead-ended lines with an 8" line that should improve water flows in the area, especially on the Callaway County side. As for the current status of the job, all of the line on the Boone County side has been completed, except for a bore that will install a line under Cedar Creek. Once the bore has been completed, the next phase of the project will be installing line heading east along County Road 350. This project is estimated to be completed late 2016 or early 2017.

The other major PWSD #9 project involves replacing a 4" line that became exposed due to erosion in Gans Creek along New Haven Road. Instead of just replacing the 4" line by installing it lower under the creek, a 12" line was extended from Rolling Hills Road from the west to the east side of Gans Creek. As with the Bowling Lane project, this will also improve water flows with the larger line and will eliminate a possible main break from the old 4" line being exposed. This project is estimated to be completed in Spring 2016.

PWSD #9 Master Plan

PWSD #9 has had multiple Owner Supervised Plans (OSPs) for several years. An OSP lays out a 5-year plan for improvements and additions to the existing distribution system, taking into account increasing district growth and water demand.

PWSD #9 recently received a grant from the Missouri Department of Natural Resources to fund 75 percent towards the development of a 20 year Master Plan. This plan will include the 5 -year OSP for the distribution system; however the main difference between the two is the Master Plan also takes into consideration other factors in the district, such as staffing, future asset plans, energy efficiency, capacity for growth, along with other features. The Master Plan is due to be completed in April 2016.

Rate Change

Effective April 1, 2016, the usage rate on your water bill will increase to \$3.85 per 1000 gallons of usage. The rate increase will be reflected on your April bill, which you will receive in May. The Board of Directors annually reviews income, average usage per customer and water production costs and this year decided to raise the current rate by 10 cents per 1000 gallons used. The last rate increase was in September 2014 and was also 10 cents per 1000 gallons.



- Deposits are required on all new meters and all new accounts.
- Board of Directors' Meetings : third Tuesday of every month, 7:30 pm, PWSD #9 Office
- Utility Locates: Mo One Call 1-800-344-7483
- All bills are due by the 10th of month.
- Hours: Monday-Friday, 8 am-4:30 pm

Contents:

| | |
|---------------------|----------|
| Current Projects | 1 |
| PWSD #9 Master Plan | 1 |
| Rate Change | 1 |
| 2016 Holidays | 2 |
| Employees | 2 |
| Text Alerts | 2 |



Public Water Supply District
#9

391 N Rangeline Rd
Columbia Mo 65201

Phone: 573-474-9521

After Hours: 573-474-9522

FAX: 573-474-4347

Board of Directors

JR Richardson, President

Ralph Cox, Vice President

James Davenport

Steve McCray

Allen Frost

Visit www.pwsd9.com to...

- View and pay your bill
- Sign up for auto-pay
- See important messages scrolling across home screen
- Read current and past water testing reports
- Check out current rate schedule

2016 PWSD #9 Holidays

The PWSD #9 office will be closed:

| | |
|----------------------|----------------------|
| Monday, May 30 | Memorial Day |
| Monday, July 4 | Independence Day |
| Monday, September 5 | Labor Day |
| Friday November 11 | Veterans' Day |
| Thursday November 24 | Thanksgiving |
| Friday November 25 | Thanksgiving |
| Monday, December 26 | Christmas (observed) |

PWSD #9 Employees

| | |
|--|-------------------------------------|
| Roger Ballew, District Manager | Meredith Baroli, Billing Specialist |
| Kyle Baker, Information Systems Manager | Ronald Samuels, Serviceman II |
| Keith Smith, Office Manager | Brian Roberts, Serviceman II |
| Paul Smith, Construction Foreman | Heather Elstun, Billing Specialist |
| Jesse Crane, Field Service Manager | David Allen, GIS Tech I |
| Tim Darling, Operations Manager | Brian Canaday, Operations Tech I |
| Joseph Bieksza, GIS Tech I | Anthony Bell, Serviceman II |
| Joanne Rousset, Administrative Assistant | |

Text Alerts

Boone County PWSD #9 now offers a text message service to alert customers of water main breaks, loss of pressure, scheduled work, or other incidents that would affect customers in a given area.

To enroll in the text message service, please send an email to info@pwsd9.com with the following information: full name, address, account number (if possible) and cell phone number.

Notifications from the text message service will come from (336) 283-8534. Message and data rates may apply.

