

Public Water Supply District No. 9

2013

Newsletter

Invoice Cloud

Online billing and payment has grown significantly in the last five years and is the payment of choice for many consumers. Why? Because it is filling a need. Consumers who receive and pay their bills online spend less time writing checks, mailing payments, tracking due dates, and filing paperwork, and time is a valuable asset in today's fast paced environment. PWSD No. 9 has updated the online payment system available to customers.

Billing information will be available online 24 hours a day, seven days a



week and will be accessible through www.pwsd9.com. Customers who sign up for the service will receive an email with their current amount due and a printable PDF version of their bill that is an exact replica of the one they receive in the mail. Residents don't need to sign up to view and pay their bills. Registration is only required to

use the account management features. After paying their bill online, all customers will receive a payment receipt in their email inbox, or if they don't have email it can be printed directly from the computer screen. Customers can also access previous months' bills and payment history. Once they are logged onto the web portal, customers can search their payment history, schedule a one-time payment or establish an automatic payment schedule.

So next time you get a free second, please try out PWSD No. 9's new web service. And, as always, if you have any questions, feel free to call the office.

Rate Increase

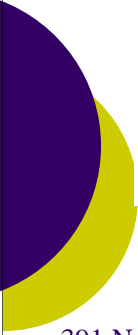
Effective September 1, 2013 the usage rate on your water bill will increase to \$3.65 per 1000 gallons. This will reflect on your September usage bill, which you will re-

ceive the first of October. The District annually reviews income and cost, and after experiencing increases by its providers, the District needed to raise the current rate. This is the

first increase since September 2011.

Special Points of Interest:

- **Utility Locates: for location of utilities call MO One Call 1-800-344-7483**
- **PWSD No. 9 Board of Directors Meetings are held at the District office on the 3rd Tuesday of every month at 7:30pm. Please feel free to call for verification of dates and times.**
- **Deposits are required on ALL new meters and ALL new accounts.**



Postage

391 N. Rangeline Rd.

Columbia, MO 65201

Phone: (573)474-9521

Fax: (573)474-4347

Office Hours:

8 a.m.-4:30 p.m.

Monday-Friday

After Hours Emergency Line

(573)474-9522

Board of Directors

J.R. Richardson, President

Ralph Cox, Vice-President

James Davenport, Director

Steve McCray, Director

Allen Frost, Director

Name

Address

City, State, Zip

WE'RE ON THE WEB

WWW.PWSD9.COM

Well House Improvements

This past year, PWSD No. 9 has constructed two new well houses. The previous well house at Harg Well was constructed in 1973, so replacement on that one has been needed for a while. Also a well house was built for the new Exline Well that was built on I-70 Dr NE in between the Centralia and Millersburg exits. Both well houses are nice red brick structures and house enough room for the wells and ample space for testing and service. For more information checkout what's new on our website www.pwsd9.com