



Public Water Supply District 9

March 1, 2017

Rate Change

Effective March 1, 2017 there will be usage rate changes on water bills. The District will change from a usage rate of \$3.85 per 1000 gallons to an ascending rate schedule, meaning the more water used, the higher the usage rate. Over 90% of PWSD #9 customers use less than 15,000 gallons per month. The usage rate schedule is as follows:

Residential Customers

- 0-14,999 gallons @ \$3.90 per 1000 gallons
- 15,000-24,999 @ \$4.15 per 1000 gallons
- 25,000 gallons + @ \$5.25 per 1000 gallons

Commercial Customers

- 0-49,999 gallons @ \$3.95 per 1000 gallons
- 50,000-99,999 gallons @ \$4.15 per 1000 gallons
- 100,000 gallons + @ \$5.25 per 1000 gallons

Multiple Customer Meters

- 0-299,999 gallons @ \$3.95 per 1000 gallons
- 300,000 gallons + @ \$4.15 per 1000 gallons

Irrigation Only Meter (sole use for irrigation)

- \$5.25 per 1000 gallons

The base rate for normal 5/8" meters is staying at \$10 per month, but base rates for meters 1" or greater are increasing, depending on the size of the meter. (97% of customers in the district have a 5/8" meter)

For customers that have a combination meter, a meter used for both regular water use and irrigation or fire protection, there will be a **\$3.00** monthly charge added to the normal monthly base rate. This monthly charge is determined by the time the sprinkler device is active. If a customer wishes to make their sprinkler device inactive for any amount of time to not be charged the \$3.00 monthly fee, they can request PWSD #9 to lock the device. PWSD #9 will also reactivate the device at the customer's request. Service call visits for activation or deactivation of these devices will be subject to the normal \$10 service fee.

For more information about the new rate schedule, please call or visit the District office or visit www.pwsd9.com.

Online Payment Alert

Recently, PWSD #9 has become aware of some issues with a third-party online payment company, doxo.com. PWSD #9 has NO affiliation with this company and even though doxo.com's website has PWSD #9 information on it, we ask that you do not use that service for web payments. Remember, online payments can be made at www.pwsd9.com at no charge.



- Deposits are required on all new meters and all new accounts.
- Board of Directors' Meetings : third Tuesday of every month, 7:30 pm, PWSD #9 Office
- Utility Locates: Mo One Call 1-800-344-7483
- All bills are due by the 10th of month.
- Hours: Monday-Friday, 8 am-4:30 pm

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Public Water Supply District
#9

391 N Rangeline Rd
Columbia Mo 65201

Phone: 573-474-9521

After Hours: 573-474-9522

FAX: 573-474-4347

Board of Directors

JR Richardson, President

Ralph Cox, Vice President

James Davenport

Steve McCray

Allen Frost

2017 PWSD #9 Holidays

The PWSD #9 office will be closed:

Monday, May 29	Memorial Day
Tuesday, July 4	Independence Day
Monday, September 4	Labor Day
Friday November 10	Veterans' Day (observed)
Thursday November 23	Thanksgiving
Friday November 24	Thanksgiving
Monday, December 25	Christmas

PWSD #9 Employees

Roger Ballew, District Manager	Meredith Baroli, Billing Specialist
Kyle Baker, Information Systems Manager	Ronald Samuels, Serviceman II
Keith Smith, Office Manager	Brian Roberts, Serviceman II
Paul Smith, Construction Foreman	Heather Elstun, Billing Specialist
Jesse Crane, Field Service Manager	David Allen, GIS Tech I
Tim Darling, Operations Manager	Brian Canaday, Operations Tech I
Joseph Bieksza, GIS Tech I	Anthony Bell, Serviceman II
JoAnne Rousset, Administrative Assistant	Jonathan Phillippe, Serviceman

20 Things You Can Do at www.pwsd9.com

- 1. See important messages via the scrolling alerts**
- 2. Pay your bill**
- 3. Set up auto pay, paperless billing or pay-by-text**
- 4. Change your mailing address**
- 5. Print new customer information**
- 6. Check board meeting agenda**
- 7. Read past newsletters**
- 8. Print backflow maintenance report**
- 9. See PWSD #9 Rate Schedule**
- 10. Read New Construction Specifications**
- 11. View Consumer Confidence Reports**
- 12. Look at Various Maps of the District**
- 13. Visit multiple links regarding water conservation**
- 14. View PWSD #9's long range plans**
- 15. Read the Rules and Regulations and By-Laws**
- 16. Send an email to pwsd9.com**
- 17. Read the History of PWSD #9**
- 18. Visit Missouri One-Call to request locates**
- 19. View PWSD #9 Staff**
- 20. View PWSD #9 Board of Directors and Terms**